

Hartelco **TECH**TIMES

your technology newsletter

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LATE POLICY CHANGE



As you may have seen in your previous bills and e-newsletters, Hartelco's Late Payment/Disconnect Policy has changed effective March 1, 2019.

All statements are mailed out 2 days before the 1st of the month so that you receive your bill by the 1st of the month. The due date is still the 15th of the month. With our new policy, if you have not paid your monthly bill by the end of the business day on the 24th, you will be subject to a fee of \$20. On the 1st business day of the month, if your bill has not been paid in full - your services will be disconnected. Our staff will not be making follow-up calls on disconnect notices. If a customer is disconnected, a \$20 reconnection fee will be required before each service is restored.

We try our hardest to accommodate the needs of our customers, but we will not be able to carry a balance past 30 days unless special arrangements have been made with the General Manager.

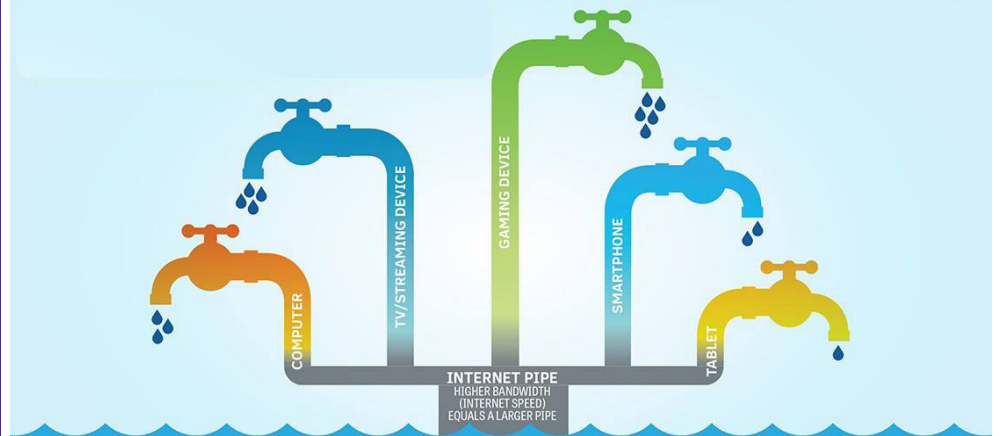
We offer ACH bank withdrawal, and a \$5 one time credit when you sign up! If you pay prior to the 15th of the month, please consider this a thank you for your patronage.

NEED FOR SPEED: DEVICES ARE MULTIPLYING

Every time you turn around, it may seem like another internet-connected device shows up — from a smart TV or smart thermostat to a new streaming device, laptop, or tablet. When devices are multiplying, you need to start adding to your internet speed. You may need to switch to a faster plan now to better accommodate all of your home's devices.

Internet speeds are like a network of water pipes in your home. The more devices connected to your Internet "pipe", the slower your internet becomes. Think of each faucet as if it is a connected device in your house. Turn on one faucet, the water pressure is great. Turn on a second, third or more, the water pressure reduces. Different households will require different internet speeds. Call us today to see if your speed is enough for your home.

HOW INTERNET SPEED WORKS



ENJOY HARTELCO TV ANYWHERE



Pick your devices. Pick your location. Pick your program. With WatchTVEverywhere, everyone in your family enjoys lots of options for how, where, and what to watch.

Slumber party time? The kids can watch a movie on a laptop in their fort. Waiting for a plane? You can catch up with your favorite drama show on your smartphone at the

airport. WatchTVEverywhere works from anywhere you have an internet connection.

Plus, WatchTVEverywhere is **FREE** with your Hartelco TV package. Go to hartel.net/iptv/watch-tv-everywhere to learn how to register. If you have any questions, please call 402-254-3901 today.

GRADUATION COMPUTERS ARE IN!

Happy April Hartelco Customers! Now that Spring has arrived after a long and cold winter, it's time to think about graduation! Graduating from high school is an exciting time for students, and that comes with a lot of decisions. Buying a computer for your college education should be easy! Buying locally from Hartelco Computers is your easiest choice yet. Hartelco is an authorized Dell Dealer. This means we sell the best quality of Dell Laptops that are available and we have the best quality customer service to go with it! Our laptops have a longer life span than the lower quality laptops sold at the big box stores. We can also help you find the PERFECT laptop for your student depending on what type of degree they are working towards.



After the computer leaves our hands, we are here to help you with any questions, support or repairs you may need. Any warranty issues or virus removal you may need, we can take care of it for you. The type of customer service you can't get from the big box store. Remember Hartelco Computers for your graduation computers this year, you won't regret it!

We congratulate this year's graduates and wish them luck as they begin the next chapter in their lives. We also express our thanks to teachers for everything they do for our students.

FLOOD DAMAGE? CALL 811 BEFORE YOU DIG.

With the recent flooding, you maybe needing to move dirt. Calling 811 at least a few days before you start any digging project is extremely important and can save you money! Whether you are planning to do the job yourself or hiring a professional, smart digging means calling 811 no matter how little or big the job is. Hitting underground utility lines can cause injury, damage to your property, utility service outages to the entire neighborhood and potential fines and repair costs!



RICE KRISPIE EASTER NESTS



INGREDIENTS

16 oz marshmallows
7 cups Rice Krispies
2 tbsp butter
Easter Egg Candies

BUTTERCREAM FROSTING

green food coloring
1/2 cup unsalted butter
3-4 cups powdered sugar
1/4 cup milk
1 tsp vanilla

1. Grease cupcake pans and set aside
2. Melt marshmallows and butter in a microwave safe bowl
3. Stir together until well blended and pour in Rice Krispies. Stir until well combined
4. Spoon into greased cupcake pan and press down with wax

paper

5. Let set for a half hour. **For the Frosting:** Combine butter, milk, vanilla and 2 cups of your powdered sugar in a large bowl. Mix till smooth and creamy, about 5 minutes. Then add the remaining powdered sugar and food coloring of your choice.

Pipe your frosting into your cookie cups and top with Easter egg candies.

HARTINGTON SENIOR CENTER TELEVISION DONATION



Hartelco is extremely grateful for the efforts Hartington Senior Center does for our Senior Citizens. From great meals, nutritional information, to social gatherings - we are proud to be apart of a community that has such a great Senior Center.

Hartelco noticed the center was in the need of an updated television. In late February, Hartelco donated and installed a new television, and our staff visited the center to answer any questions the center may have about our TV services. We hope for many years to come our Senior Center can benefit from this television and it's services.

AFTER-HOURS EMERGENCY ASSISTANCE

For your phone, IPTV or Internet Service call 402-254-3901, and press "1".

For non-emergency general office messages that will be addressed during normal business hours, press "2".



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